

From: A. Jones
Subject: Truth in Lending

Date: Apr 08, 2005

Proposal: Regulation Z - Truth In Lending
Document ID: R-1217
Press Release Date: 12/03/2004
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Comments:

@@@Section 226.13(b) should be modeled after Regulation E, Section 205.11(b) so that consumers can call, email, write or fax notice of billing errors to their credit card companies. I think that it is unreasonable for the notice requirements under this section of Regulation Z to include only written communication sent to a particular postal address. This regulation was written over 35 years ago, and it would seem that this portion is antiquated. As all credit card companies 800 numbers, fax machines, email addresses and websites, our consumer protection rights should be guarded as long as the required information (Section 226.13(b)(3)) is provided to the company.

IP: 171.159.192.10
User Agent: Mozilla/4.0 (compatible; MSIE 6.0;
Windows NT 5.0; UB1.4_IE6.0_SP1; .NET CLR 1.0.3705; .NET CLR 1.1.4322)